

# HUMAN RESOURCES COMMITTEE NEWS

## Highlights

- IGEL's Results
- 100-Day IGEL Users Conference
- FEI Class
- Awards Program Update

## Upcoming Meeting

The Human Resources Committee will hold its next meeting in November.

## Committee Members

Nikki L. Tinsley, Chair  
 Hubert Bell  
 Robert Cobb  
 Robert Emmons  
 Daniel Levinson  
 Dave Williams  
 Kirt West  
 Thomas Gimble

If you have any questions, please contact: John Mullins at (202) 566-2675.

## IGEL's Results

*"The PCIE/ECIE launch of the IG E-Learning (IGEL) pilot represents one of the most successful launches of a SkillSoft E-learning program in the federal government."*

- Chris Wilson, SkillSoft Account Consultant

These words delighted and energized attendees at the September IGEL Users meeting held at the EPA on Thursday morning, September 8, 2005. Indeed the IG community should feel proud of its E-Learning accomplishments. Since launching IGEL on July 6, 2005, all reported usage statistics continue to move upward. The following results (as of September 13, 2005) reflect our continuing success:

- Active Users: 1,015
- Course Accesses: 2,515
- Distinct Courses Accessed: 254
- Courses Completed: 1,530
- Total Training Time (in hours): 2,411

Wondering about the Top Five Courses? They are:

- Bloodborne Pathogens
- Flying Armed
- Building Relationships to Get Results
- Introduction to Auditing
- Avoiding Errors in Usage and Punctuation

Course evaluation forms submitted also indicate positive results in three key areas:

1. The course content will be useful in my current position. Agree and Strongly Agree: 86%
2. Based on what I've learned, I'm confident I'll be able to apply the subject matter as I continue to work. Agree and Strongly Agree: 85%
3. I would recommend this course to colleagues in positions similar to mine. Agree and Strongly Agree: 72%

Use of Books 24x7, the library and reference feature of IGEL is also on the upswing:

- 7,446 Total Active Minutes
- 4,855 HTML pages read

OIG staff are accessing a wide variety of topic areas as they use the Books 24x7

performance support tool, and the top 10 topic areas OIG staff are exploring are as follows:

- Project Management Tools and Technologies
- Time Management and Productivity
- Government Issues
- Presentation Skills
- Employee Fulfillment and Retention
- Intellectual Property and Licensing
- Office Essentials Information
- Career Development
- Quality Management
- Communication/Negotiations

Some of the latest developments in IGEL include:

- A new IT Project Management learning program has been added to the site.
- A new credentialing module is now available on IGEL to facilitate obtaining CPE credits for NASBA-certified courses. IGEL users now are able to obtain NASBA certifications.
- There is on-going development of an on-line "Welcome to the IG Community" orientation training program for new employees through SkillSoft's Dialogue feature.
- Expanded availability of Books 24x7 will occur in early 2006, by which IGEL users will have access to two additional collections: Government Essentials and Finance Pro.

## 100-Day IGEL Users Conference

The 100-Day IGEL Users Conference will be held on October 24, 2005 at 1:30 pm in the EPA East Building, room 1153.

## FEI Class

The next FEI class is November 28 through December 9, 2005. Please encourage your staff to register early. Questions should be directed to John Mullins at (202) 566-2675.

## Awards Program Update

PCIE/ECIE Awards Program is scheduled for Wednesday, October 26, 2005 at the Mellon Auditorium in Washington, DC.